

**PROJECT PROMISE**  
**Continuum of Care Schematic Sub-committee**  
**Minutes of January 27th, 2010**

**Attendance:** Debra Cronmiller, Carrie Hankes, Helene Iverson, Andrew Konkel, Judy Olson, Barb Uehling and Connie Rather

**New Business**

The new 2-1-1 “online” version for Mental Health CofC went LIVE January 2010.

**Old Business**

Schematic format: The group continued their work on the drafting schematic format. CofC members reported out regarding the feedback that they have received from “front-line” service providers:

- The CofC Schematic is most valuable for the “gate keepers”.
- People who weren’t “in the system”, were really impressed with the draft CofC Schematic format.
- Each sector will look drastically different. E.g.: Mental Health CofC vs. Child Care CofC
- We need to look at each sector and individual the format.
- Difficulty with forming and sustaining coalition that is not mandated to meet. Fear is that over time the coalition will dissolve.
- Include phone numbers
- Include language.....For more information go to 2-1-1
- Combine with Life Study (United Way)

Committee next brainstormed do we need to re-focus our efforts, do we:

1. Continue down the path of developing a CofC Schematic.
2. Select a service area and motivate the community to work on a CofC Schematic.
3. Research a Central Intake model, an intake and qualification single point of contact, which collects demographic info, what needs a person may have, how they are doing in meeting those needs, etc... and placed into a central database.

Some members of the CofC committee felt that in the future the government will require that service providers demonstrate that they are working together with other service providers to meet the needs of the person. E.g.: Basic needs collaboration grant.

Down side of a central intake center would be that every agencies needs different information. Intake process would be so intensive.

Committee then recognized that each schematic within the various sectors, out of necessity, would look different, dependent on the various elements and types of services provided within each sector. The amount of work required to publish and maintain this for the public would take an enormous amount of work and effort. Worries about maintenance of the schematics are a concern as well. Several committee members expressed that the long term goal of doing this project was not to publish schematics for the public; however it was to create the schematics for the purposes of identifying overlaps, gaps, and needs in services provided in the Fox Cities. Researching, analyzing, and identifying this would, in turn, lead to more collaboration towards providing more efficient and effective services in the area.

Committee agreed to meet next month and make a determination on whether to go a new direction, focus more on the long term goal of this project, or disband completely.

**Next meeting: February 24<sup>th</sup>, 2010 - 0800-0900 – St. Elizabeth Hospital – Fowler Board Room**

DRAFT Agenda

1. Continue discussion regarding focus and purpose of the CofC committee moving forward.

Meeting was adjourned.

Minutes by Carrie Hankes

**Reminder:** CofC sub-committee minutes once approved will be sent to [Catherine Scullion](#) Appleton Public Library for posting on the PPPC website.